

## LookoutDirect 4.5 Upgrade

### ***Important Facts***

- Free upgrades apply to any customer who purchased LookoutDirect 3.8x after 11/15/99, as promised. These will ship week ending 10/19/01.  
Applicable part numbers:  
**PC-LKD-DEVUPG** LookoutDirect 4.5 Development/Runtime Upgrade  
**PC-LKD-RTEUPG** LookoutDirect 4.5 Runtime Only Upgrade
- The upgrade package includes the same version 4.5 CD and new manuals as the equivalent full package products. The only thing missing is the hardware key.
- Hardware keys received in previous LookoutDirect 3.8x packages WILL work with the new version 4.5 upgrades. There is no version specific key.

### ***Frequently Asked Customer Questions***

***Q. Why am I receiving this software upgrade, I don't show an open P.O. or recall ordering it?***

**A.** Free upgrades have been shipped at no charge, as promised, to any customer who purchased LookoutDirect 3.8x after 11/15/99. If you don't want it feel free to throw it away because it cannot be used without the hardware key included in the previously purchased package.

***Q. What's new and different in LookoutDirect version 4.5?***

**A.** All new features are explained in our 2000 catalog on page 488, and pages 526 – 529. Additional information is available in the Technical Support section of our website, including a detailed comparison chart between LookoutDirect 3.8x, LookoutDirect 4.5 and National Instruments Lookout 4.5. See:

[http://support.automationdirect.com/docs/lookoutdirect\\_objectxref.pdf](http://support.automationdirect.com/docs/lookoutdirect_objectxref.pdf)

***Q. Should I install this upgrade on my current LookoutDirect 3.8x system?***

**A.** This is entirely up to you sir/madam. If you're system is working fine, and you don't require any of the updated feature in version 4.5, I suggest you NOT upgrade.