



Knowledge Article

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Product Family: D2-BAT-1

Number: KB-MISC-001

Subject: Generic CR2354 batteries

Date Issued: October 08, 2021

There are some generic CR2354 batteries that don't follow the Panasonic specification. These generic batteries have a larger positive (+) collar that causes them not to fit correctly into the battery holder. Trying to force the battery into the holder can break the battery holder. There are not replacement battery holders available for purchase, so you will damage the unit beyond repair.



D2-BAT-01 is used for:

- Click
- Productivity
- CLICK
- DirectLogic DL06, D2-250(-1), D2-260, D2-262, D3-350, D4-454
- All Productivity Series CPUs
- C-more EA7 series touch screen panels

Technical Assistance: If you have questions regarding this Knowledge Article, please contact [Technical Support](#) for further assistance.