



# APPLICATION NOTE

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**Product Family:** Networking Hardware

**Number:** AN-NH-003

**Subject:** Fallback Firmware is active

**Date Issued:** Dec 14, 2011

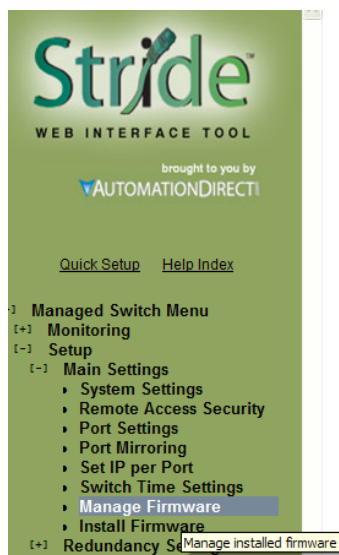
**Revision:** Original

## Reported Issue: Warning "Fallback Firmware is active"

### Solution:

The fallback firmware warning is not a failure. The switch will function properly, it is just letting you know that the fallback firmware is active. To get rid of the warning message, perform the following steps:

1. Go to Main Settings - Manage Firmware



### MANAGE FIRMWARE

View the installed firmware on the switch, and choose which to run by default.

Default	Running	Version	Health
<input checked="" type="radio"/>	X	5.0.180X	Healthy
<input type="radio"/>		5.0.181X	Healthy

Commit Changes

2. Click the Radio button for a healthy version of 5.x.x firmware
  - o If both are healthy, select the opposite one that is running as the default.
3. Commit the change
4. Cycle power to the switch and open up a new web browser.



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5. The warning message should not appear now.

**Technical**

**Assistance:** If you have questions regarding this Application Note, please contact us at 770-844-4200 for further assistance.